

3070-87

S E R V I C E N O T E

Supersedes:
None

Agilent Medalist i3070 and i3070 Series 5 In-Circuit Test System

Serial Numbers:

- E9901D - ALL**
- E9902D - ALL**
- E9903D - ALL**
- E9905D - ALL**
- E9901E - ALL**
- E9902E - ALL**
- E9903E - ALL**
- E9905E - ALL**

Solve booting error with new “Turbo Bootpt”.

Parts Required:

P/N	Description	Qty.
None		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
MODIFICATION AVAILABLE	
ACTION CATEGORY::	AGREEABLE TIME
	X PERFORMANCE ENHANCEMENT [] SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE [] ON-SITE [] SERVICE CENTER [] CHANNEL PARTNERS
	AVAILABILITY: PRODUCT'S SUPPORT LIFE
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ADDITIONAL INFORMATION:	

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Situation:

The i3070 or i3070 Series 5 test system controller that uses Medalist i3070 software 08.21p with Windows® 7 OS may encounter the following messages when booting the testhead:

module 3 failed self-test completion handshake
module 2 failed self-test completion handshake
module 1 failed self-test completion handshake
module 0 failed self-test completion handshake

The current work-around, in which the system is powered OFF and powered ON again, may enable the Testhead to be booted, but intermittent errors as described above still occur.

Please use the below solution to resolve this issue.

Note:

This issue will not appear on test system controller that uses Medalist i3070 software 08.21p with Windows XP OS.

Solution/Action:

The issue might be occurring because of a defect in BOOTP Turbo software. Installing a newer version of BOOTP Turbo software could resolve the issue.

1. Download the "bootpt.exe" from www.agilent.com/find/i3070patches.
2. Back up the bootptab file at c:\Windows\system32\drivers\etc.
3. Go to control panel -> Programs and Features & Remove BOOTP Turbo software
4. To install newer version, double click on "bootpt.exe"
5. Follow the instruction to complete the installation.
6. Rename bootptab.org to bootptab in c:\Windows\system32\drivers\etc
7. Restart the PC.

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