

S E R V I C E N O T E

SUPERSEDES: None

34401A Multimeter

Serial Numbers: 0000A00000 / 9999Z99999

Display assembly replacement requires compatible firmware.**To Be Performed By:** Agilent-Qualified Personnel**Parts Required:** See below**Situation:**

Display segments may degrade with time. Service action is appropriate if it becomes difficult to read the display from a distance of two meters. Either replace the display assembly or replace the display itself.

Continued

DATE: January 1996

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR:

DL

ENTITY:

0940

ADDITIONAL INFORMATION:



Solution/Action:

Replace the display assembly with a compatible assembly or replace the display. The display, P/N 2090-0296, is a vacuum fluorescent display and is a through-hole part with 34 leads.

Compatibility between display assemblies and the main assembly is determined by the version of firmware installed in the product (firmware version for a 34401A determined by entering the SYSTEM MENU and on the COMMAND level moving across to 8:REVISION and down to display the Version).

Assembly/part (description)	34401-66502 (Front Panel pc Assembly)	34401-66512 (Front Panel pc Assembly)	2090-0296 (Display, Vacuum- Fluorescent)
CompatibleFirmware	Version: 06-04-01 and lower	Version: 06-04-02 and higher	Version: all