

MODIFICATION RECOMMENDED

34401A-17A

S E R V I C E

N O T E

Supersedes:
34401A-17

34401A - 6 ½ Digit Digital Multimeter

Serial Numbers: MY47045716 through MY47051107
SG47001557 through SG47001630

**The Problem – Temperature drift out of accuracy specification on 3 Amp
DC/AC current range**

Parts Required:

P/N Description

0811-6669 R120 RESISTOR 0.1ohm +-1PCT 5W MFS TC=+30/-10

Qty.
1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	☐ ON SPECIFIED FAILURE ☒ AGREEABLE TIME	STANDARDS LABOR: 1.0 Hours	
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE ☐ ON-SITE ☒ SERVICE CENTER ☐ CHANNEL PARTNER	SERVICE INVENTORY: ☐ RETURN ☐ SCRAP ☒ SEE TEXT	USED PARTS: ☐ RETURN ☒ SCRAP ☐ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE NO CHARGE AVAILABLE UNTIL: December 31, 2012		
AUTHOR: TC	PRODUCT LINE: SP		
ADDITIONAL INFORMATION:			

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Situation:

The 0699-1514 shunt resistors with date code 1107 used on 34401A 3 Amp DC/AC current range may have a temperature coefficient which is higher than the required value. This will cause the voltage drop across the shunt resistor to drift out of specifications while measuring continuous current levels above 2 Amp (for example, >30 sec at 3 Amp). However, this measurement drift does not affect current measurements using the 10 mAmp, 100 mAmp, or 1 Amp current measurement ranges, nor will it affect 3 Amp DC/AC range measurements if they are not made continuously for >30 seconds.

Solution/Action:

Test and, if necessary, repair:
Do not repair unless testing verifies the problem is present.

Test Equipment Required:
Fluke 5520A Calibrator or equivalent.

Test Procedure:

1. Output 2.8A DC from the calibrator and measure this current with the 34401A. The measured value should meet or exceed the 2.800000 +/- 0.004 A one year accuracy specification. If it fails, skip the following test steps and do the repair.
2. Be sure that the test current is continuously connected the 34401A during this entire procedure in order to see any drift due to heating the internal 0.1 ohm current measurement shunt resistor.
3. Repeat this measurement again after one minute and verify that the result meets the accuracy specification.
4. If the 34401A fails this test, replace the surface mount R120 current shunt resistor using the following repair procedure

Repair Procedure:

Refer to the 34401A component locator drawing on the next page. The old 0699-1514 shunt resistor should be removed and replaced by the new 0811-6669 resistor. The following figure indicates the relative position of the 0699-1514 shunt resistor. Damage to the PC assembly can occur unless the proper tools are used to remove the shunt resistor. The PC assembly has undergone special washing to achieve High-SIR. Proper handling and reworking technique should be practice avoid contaminating the PC assembly which, could lead to performance related problems. The unit must be calibrated after replacing the 0699-1514 shunt resistor.

