

34405A-02

S E R V I C E N O T E

Supersedes:
NONE

34405ADigital Multimeter, 5.5-digit

Serial Numbers: TW00000001 / TW47340000

Firmware upgrade to resolve turn on failure and performance improvement

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	X PERFORMANCE ENHANCEMENT <input type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	X CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE X SERVICE CENTER	AVAILABLE UNTIL: Always
AUTHOR: CH PRODUCT LINE: WC		
ADDITIONAL INFORMATION:		

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Situation:

With earlier revision of firmware, 34405A might fail during turn on due to firmware issue. Firmware 1.39-3.08 or later will prevent the failure during turn on. This firmware also improves the efficiency of its operation.

Solution/Action:

Customer can download firmware revision 1.39-3.08 or later from the web site and upgrade the firmware.