

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

3441XA-01A

S E R V I C E N O T E

Supersedes:
3441XA-01

34410A/34411A 6 ½ digit DMM

Serial Numbers:

34410A: MY45001350 – MY45002091

34411A: MY46000715 – MY46000831

Procedure to latch display PCA if not properly installed.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
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NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR: 0.75 Hours (includes calibration)		
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input checked="" type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: 8/31/2007			
AUTHOR: DAH	PRODUCT LINE: SP				
ADDITIONAL INFORMATION:					

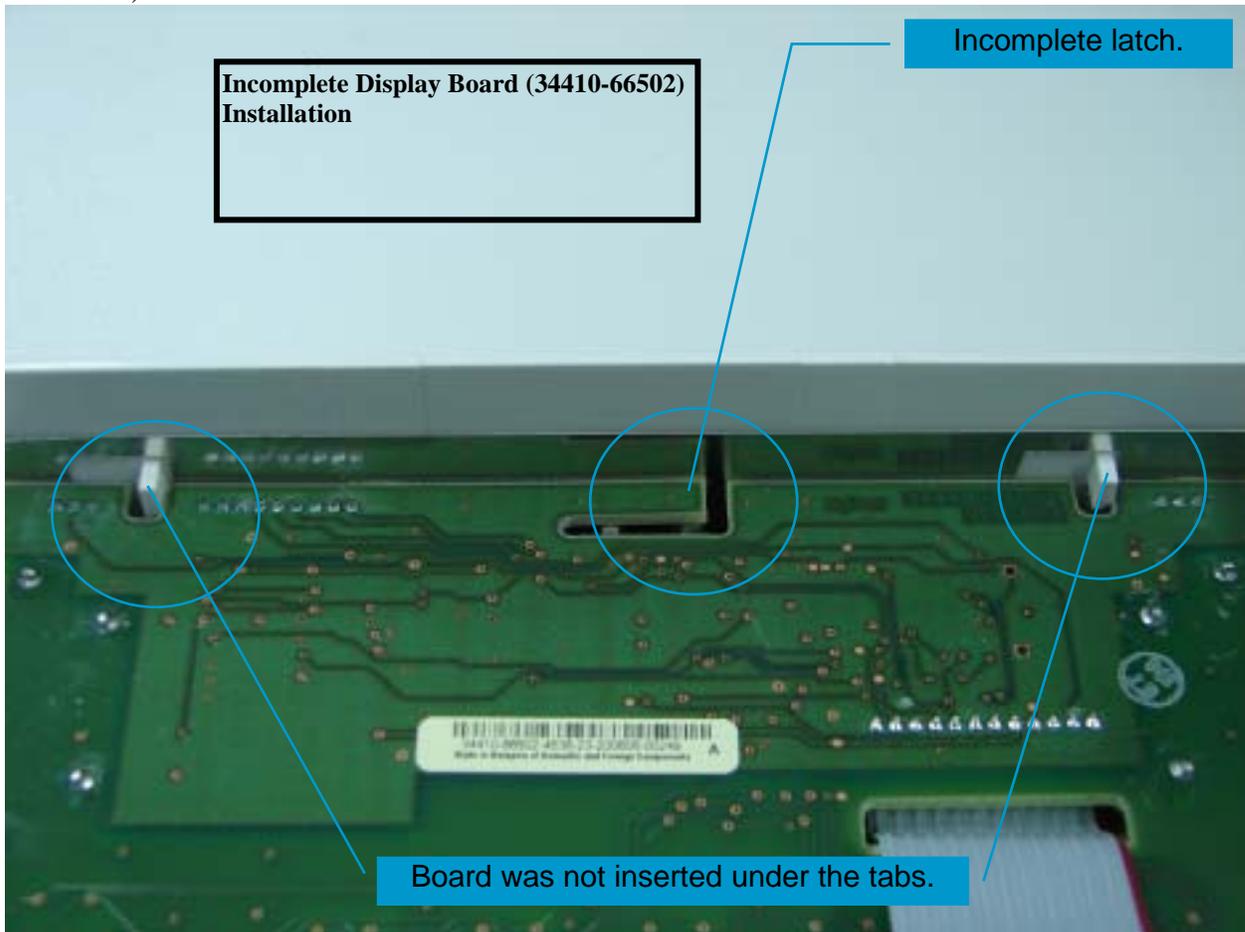
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Situation:

Some 34410A and 34411A 6 ½ digit DMMs have a PCA (33410-66502) that is unlatched and the board is not inserted properly under the tabs which causes the front panel to be inoperable. When pushing the buttons, there is no response from the DMM. (Incomplete latch and board not inserted in tabs below):

**Solution/Action:**

Follow the directions in the 34410A/11A Service Guide to remove the front panel (<http://cp.literature.agilent.com/litweb/pdf/34410-90010.pdf> Chapter 4 - Disassembly and Repair). Remove the front panel from the instrument and push the PCA into place until it latches. (Latched PCA picture below) Reverse the procedure to assemble the 34410A/11A. Please note that once you remove the cover and/or the front panel, the unit must be re-calibrated.

Front Panel PCA – Properly Latched

