

34450A-06

Modification Recommended Service Note

Supersedes:
NONE

34450A 5 ½ Digit Multimeter

Serial Numbers: See Appendix (A)

The Problem – 34450A within the serial number range may not meet the 10nF range capacitance, 100mV range DC Voltage and 100 MOhm range resistance measurements specification within the first year shipment.

Parts Required:

P/N Description Qty.

NONE

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.5 Hours		
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP	PARTS:	<input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input checked="" type="checkbox"/> SEE TEXT		<input checked="" type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS				
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	31 December 2016		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	WC		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	SJ		

ADDITIONAL INFORMATION:

Situation:

34450A within the serial number range may not meet the specification for 10nF range capacitance, 100mV range DC Voltage and 100 MOhm range resistance measurements within the first year shipment, due to insufficient aging required to stabilize the voltage reference within the multimeter.

Solution/Action:

Please send the unit to the nearest Keysight Service Centre for service if the unit's serial number falls within the list below.

Revision History:

Date	Service Note Revision	Author	Reason for Change
20 October 2015	01	SJ	As Published

Appendix (A)

MY55170195	MY55220009	MY55220039	MY55220075
MY55170197	MY55220010	MY55220040	MY55220077
MY55170199	MY55220011	MY55220041	MY55220078
MY55170200	MY55220014	MY55220042	MY55220079
MY55170202	MY55220015	MY55220044	MY55220080
MY55170203	MY55220016	MY55220045	MY55240041
MY55170204	MY55220017	MY55220047	MY55240042
MY55170206	MY55220019	MY55220050	MY55240043
MY55170207	MY55220020	MY55220051	MY55240044
MY55170214	MY55220022	MY55220054	MY55240045
MY55170215	MY55220023	MY55220055	MY55240046
MY55170216	MY55220025	MY55220057	MY55240048
MY55170217	MY55220026	MY55220058	MY55240049
MY55170218	MY55220027	MY55220060	MY55240052
MY55170219	MY55220028	MY55220061	MY55240053
MY55170220	MY55220029	MY55220063	MY55240054
MY55170224	MY55220030	MY55220065	MY55240055
MY55170225	MY55220031	MY55220066	MY55240056
MY55220001	MY55220032	MY55220067	MY55240057
MY55220002	MY55220033	MY55220068	MY55240058
MY55220003	MY55220035	MY55220069	MY55240059
MY55220005	MY55220036	MY55220070	
MY55220006	MY55220037	MY55220071	
MY55220007	MY55220038	MY55220072	