

34470A-05

Information Only Service Note

Supersedes:
NONE

34470A – 7½ Truevolt Digital Multimeter

Serial Numbers: MY60000101 – MY60003310

The Problem – Input Voltage Rating on DMM front panel was labeled as 750 VDC instead of 750 VAC.

Parts Required:

P/N	Description	Qty.
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N/A

ADMINISTRATIVE INFORMATION

☐ Calibration Required
☐ Calibration NOT Required

PRODUCT LINE: GM
AUTHOR: WY

ADDITIONAL INFORMATION:

Situation:

Keysight recently discovered that the input voltage rating on the front panel of the DMM was incorrectly printed as 750VDC instead of 750VAC. The correct input voltage rating should be 1000VDC, 750VAC.

The incorrect printing does not impact the product functionality nor safety requirement.



Solution/Action:

No action is required.

When unit is sent back to service center for annual calibration, the label on the front panel will be updated accordingly.

Revision History:

Date	Service Note Revision	Author	Reason for Change
25 Jan 2021	01	Wan Yee	As Published