

# Modification Recommended Service Note

Supersedes:  
NONE

## 34470A Digital Multimeter, 7½ Digit

Serial Numbers: MY60017096-MY60990920 / MY64004465-MY64016428 / SG62000662-SG64000213

The Problem – Front Panel Input Terminal Switch Stuck

### Parts Required:

P/N	Description	Qty.
34470-66121	Digital Multimeter, 7 ½ digit,34470A with no GPIB, UKCA, SN MY60XXXXXX	1
Or		
34470-66221	Digital Multimeter, 7 ½ digit,34470A with no GPIB, UKCA, SN SG60XXXXXX	1

### ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.25 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE (No Parts involved)	SERVICE:	<input type="checkbox"/> RETURN
	<input checked="" type="checkbox"/> SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)		<input checked="" type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS	USED	<input checked="" type="checkbox"/> RETURN
		PARTS:	<input type="checkbox"/> SCRAP
			<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	31 July 2026
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	GM
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	JP

ADDITIONAL INFORMATION:

### Situation:

Digital Multimeter units within the listed serial number range may experience a mechanical issue where the input terminal switch on the front panel becomes stuck. This condition prevents users from toggling between the front and rear input terminals, potentially impacting normal operation.



### Solution/Action:

Kindly contact Keysight Technologies Customer Contact Center at [www.keysight.com/find/contactus](http://www.keysight.com/find/contactus) for sending the affected unit back for unit replacement.

Revision History:

Date	Service Note Revision	Author	Reason for Change
31 Jul 2025	01	Jea Ping	As Published