

Modification Recommended Service Note

Supersedes:
NONE

34934C Terminal Block for 34934A Quad 4x32 Reed Matrix

Serial Numbers: ALL

The Problem – Unable to connect to mating connector

Parts Required:

P/N	Description	Qty.
34934-60005	Configuration Block with Dsub Connections and Expansion	1

ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.25 Hours
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	<input checked="" type="checkbox"/> SERVICE CENTER		<input checked="" type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	02 May 2023
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	GM
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	ML

ADDITIONAL INFORMATION:

Situation:

Due to pin misalignment inside the 78-pin D-sub connector, there will be difficulty or unable to connect the terminal block to its mating connector.

Solution/Action:

If you have difficulty or unable to connect your terminal block to its mating connector, kindly contact Keysight Customer Contact Center at www.keysight.com/find/contactus to return the terminal block and get a new replacement part.

Revision History:

Date	Service Note Revision	Author	Reason for Change
30 April 2022	01	MonikaaLisa	As Published