

MODIFICATION RECOMMENDED

34937A-02B

S E R V I C E N O T E

Supersedes:
34937A-02A

34937A 32-Channel GP Switch Module

Serial Numbers: MY44005065 – MY4405353

Relays may have contaminated contacts that can cause intermittent contact resistance in excess of 100 ohms.

Parts Required:

P/N	Description	Qty.
34937-60001	replacement 34937A module	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION X ON SPECIFIED FAILURE CATEGORY: <input type="checkbox"/> AGREEABLE TIME	STANDARDS LABOR: 0.5 Hours	
LOCATION <input type="checkbox"/> CUSTOMER INSTALLABLE CATEGORY: <input type="checkbox"/> ON-SITE (active On-site contract required) X SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE X RETURN INVENTORY: <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED <input type="checkbox"/> RETURN PARTS: <input type="checkbox"/> SCRAP X SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: June 05, 2013	
<input type="checkbox"/> Calibration Required X Calibration NOT Required	PRODUCT LINE: BL AUTHOR: TP	
ADDITIONAL INFORMATION: Used parts are to be returned to factory for failure analysis.		

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Situation:

The relays (dark blue) used in these 34937A modules may have sulfide contaminated contacts that can cause intermittent contact resistance in excess of 100 ohms.

Solution/Action:

If these symptoms are observed, contact Agilent Service for a replacement.

Revision History:

Revision Number	Date	Author	Reason For Change
1.0	6/2/14	TP	As published