

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

34970A-08A

S E R V I C E N O T E

Supersedes:
34970A-08

34970A Data Acquisition / Switch Unit

Serial Numbers: US37037117 / US37038708

Incorrect Wiring in RS232 Cable (shipped with 34970A)

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
RS232-61601	Null Modem 9 pin cable	1

Situation:

RS232 cables shipped with the 34970A between 9/13/00 and 10/10/00 were wired incorrectly. Correct wiring configuration for the 34970A RS232 cable is Null Modem. The 34970A will fail to communicate with the incorrectly wired RS232 cable

Solution/Action:

* Service Centers – Request a replacement cable from the BEST-West PGU by calling or sending email to BI,SERVICE. Use subject: “RS232 cable request”.

* Customers – Request a replacement cable by calling your local Call Center:

USA & Canada - 800-452-4544	Europe – (31-20) 547 2111
Japan – 0120-421-345	Asia – 1800 3758100

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.5 Hours	
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: December 2003	
AUTHOR: DAA	PRODUCT LINE: PL9E		
ADDITIONAL INFORMATION:			

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