

34980A-08

# Information Only Service Note

Supersedes:  
NONE

## 34980A Multifunction Switch/ Measure Unit

Serial Numbers: All

**The Problem** – Removal of screwdriver as a standard shipped accessory

### Parts Required:

| P/N       | Description                                       | Qty. |
|-----------|---|------|
| 8710-0059 | Screwdriver-slotted line color black-tip 136mm-LG | 1    |

### ADMINISTRATIVE INFORMATION

Calibration Required  
 Calibration NOT Required

PRODUCT LINE: PLGM  
AUTHOR: MS

ADDITIONAL INFORMATION:

**Situation:**

Keysight will no longer be shipping a screwdriver as a standard shipped accessory for 34980A new orders starting from 1<sup>st</sup> Nov 2022.

**Solution/Action:**

For order placed after 1<sup>st</sup> November 2022, if this accessory is required, please send a request email to [daq.toolkits@keysight.com](mailto:daq.toolkits@keysight.com) with the following information:

- Customer name
- Email ID
- Address
- Contact number
- Serial Number
- Sales Order Number

Accessory will be sent out once request email with all the required information is received. This claim is only valid until 30<sup>th</sup> Apr 2023.

**Revision History:**

| Date                     | Service Note Revision | Author | Reason for Change |
|--------------------------|-----------------------|--------|-------------------|
| 1 <sup>st</sup> Nov 2022 | 08                    | MS     | As Published      |
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