

S E R V I C E N O T E

SUPERSEDES: None

35670A Digital Signal Analyzer

Serial Numbers:

3245A00104, 105, 106, 107, 108, 109, 110, 111, 116, 117, 123, 124, 125, 128, 129, 130, 132, 134, 136, 140, 141, 142, 143, and 147.

Notification of possible defective power supply switch.

Parts Required: 0950-2357

Situation:

The 24 instruments listed in “Serial Numbers” may contain power supply modules having a front panel power switch which sticks either in the ON or OFF position. This problem is fixed in all other units as well as all stock of the replacement power supply module.

Solution/Action:

The solution is to replace the power supply module with a new one, and return the old power supply module to the LSID Support Engineer for evaluation. This repair is extended warrantly, on failure, and only applies when the power supply failure is the stuck-switch scenario.

DATE: 18 October 1993

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 1.0 Hour
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: ML	ENTITY: A100	AGILENT RESPONSIBLE UNTIL: 18 October 1995	
		ADDITIONAL INFORMATION: Power Supply Switch Sticking	