

S E R V I C E N O T E

SUPERSEDES: NONE

35670A Dynamic Signal Analyzer

Serial Numbers: 0000A00000/3613A03191

Catalog of disk remains displayed after disk is ejected

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Quantity
35670-69507	CPU assembly	1

Situation:

The catalog display of a floppy disk contents should go away if the floppy disk is removed while the catalog is being displayed. In some rare cases this may not happen and the only way to make the catalog display go away will be to cycle the instruments power.

Solution / Action:

The CPU assembly should be replaced in instruments experiencing this problem. The disk eject sensing circuit on the CPU assembly has been modified to correct this problem. Refer to the 35670A Service Manual for instructions on replacing the CPU assembly (35670-69507).

DATE: March 1999

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 1.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEETEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEETEXT
AUTHOR: DLC	ENTITY: A100	AGILENT RESPONSIBLE UNTIL:	March 2001
		ADDITIONAL INFORMATION: A1-9712008	