

## S E R V I C E N O T E

SUPERSEDES: 37732A-10

**37732A Telecom/Datacom Analyzer**

Serial Numbers: 0000U00000 / 9999Z99999

**Compatability problem with Temic IC's on processor card.****To Be Performed By:** Agilent-Qualified Personnel**Parts Required:**

P/N	Description	Quantity
1820-6126	IC	1

**NOTE:**

Use INTEL manufactured part only. Do NOT use part marked Temic with INTEL copyright.

**Situation:**

The unit sometimes resets during long periods of gating. Gating stops and results are lost.

This is caused by the timing of the Temic IC on the processor card.

*Continued*

DATE: November 2000

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR 1.0 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL:
AUTHOR: EC	ENTITY: E610	ADDITIONAL INFORMATION:	

**Solution/Action:**

Change U63 on A2 (37722-60022) processor card assembly from Temic part to Intel part (p/n 1820-6126). This part is mounted in socket, use extractor tool to remove part.

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Add a label to the product to indicate the above modification has been carried out.