

S E R V I C E N O T E

SUPERSEDES: NONE

37907A Signaling Advisor

Serial Numbers: n/a
All "early units" with Build Status <1.14

Note:

Build status is located on the rear panel of the instrument next to the serial number.

Sometimes the Interface Modules do not reset properly.

To Be Performed By: Agilent Technologies Qualified Personnel

Parts Required:

Part Number	Description	Quantity
0699-3947	1K resistor	1

Situation:

When multiple Interface Modules are used and/or an Undercradle is attached sometimes the Interface Modules do not reset properly when the software application is quit and restarted. Cycling power does reset the modules.

Continued

DATE: November 1999

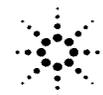
ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

MODIFICATION RECOMMENDED

ACTION CATEGORY:	IMMEDIATELY ON SPECIFIED FAILURE AGREEABLE TIME	STANDARDS:	LABOR 2 Hours	
LOCATION CATEGORY:	CUSTOMER INSTALLABLE ON-SITE SERVICE CENTER	SERVICE INVENTORY:	RETURN SCRAP SEE TEXT	USED PARTS: RETURN SCRAP SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: November 2001		
AUTHOR: EM	ENTITY: E610	ADDITIONAL INFORMATION:		

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Solution / Action:

Add Pull-down resistor to the DASS card (p/n 37900-60013). Follow modification procedure 37900-60013 B04 Add a label to the product to indicate the above modification has been carried out.

NOTE:

For access to modification procedure use URL;
http://hpweb.sqf.hp.com/qtomfg/mod_docs/ Then click on
"TNTD Modification Documents" Then click on "Mods for senti-
nel boards" Now select the board you are interested in.