

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

4288A-03

S E R V I C E N O T E

Supersedes:
NONE

4288A 1 kHz/1 MHz Capacitance Meter

Serial Numbers: MY41100656 / MY41100837

Incorrect items for instrument setup screens might be displayed on rare occasions

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Qty.
04263-61011	LCD ASSY	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 0.2 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: Sep 2006	
AUTHOR: KW PRODUCT LINE: WN			
ADDITIONAL INFORMATION:			

© AGILENT TECHNOLOGIES, INC. 2004
PRINTED IN U.S.A.



September 22, 2004

Situation:

Some of the instruments specified above may have a defective LCD assembly. When a front panel key or [← ↓], [↑ →] key is pressed for setting the instrument, incorrect items for the instrument setup screen might be displayed on rare occasions due to its LCD assembly failure. The figures below show examples of the incorrect items.



Solution/Action:

Replace the LCD assembly with a new one.