# S E R V I C E N O T E

SUPF	RSFDES	S: NONE
OUL		D. INCINE

# 4339B High Resistance Meter

Serial Numbers: JP1KD00429 / JP1KD00769

Modification to prevent ":SYST:ERR?" GPIB command problem

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

 P/N
 Description
 Quantity

 04339-85071
 4339B ROM Rev.01.04
 1

#### **Situation:**

The 4339B specified above can not returns the number and message of the following error numbers in the 4339B's error queue when GPIB command ":SYST:ERR?" is executed.

E32 HIGH LEAKAGE E33 HIGH STRAY C

### **Solution / Action:**

Replace the ROM to revision 01.04.

DATE: January 1999

## **ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLAS	SSIFICATION:		
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<ul><li>☐ IMMEDIATELY</li><li>☐ ON SPECIFIED FAILURE</li><li>☐ AGREEABLE TIME</li></ul>	STANDARDS:  LABOR 0.5 Hours	
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE☐ ON-SITE☐ SERVICE CENTER	SERVICE	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: January 2001	
AUTHOR: KW	ENTITY: 3355	ADDITIONAL INFORMATION:	

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