

S E R V I C E N O T E

SUPERSEDES: None

4396A Network/Spectrum Analyzer

Serial Numbers: 0000J00000 / 3241J00314

Duplicate Service Notes: None

Modification improves rubber key sticking

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Qty.
04396-40003	Key Guide	1

Situation:

The rubber key sticks when it is pushed down.

Solution/Action:

Replace the Key Guide P/N 04396-40001 (Service Manual, Table 12-11, Ref. Desig. 9) with the new one. The new Key Guide has been reduced its friction against the rubber key. Replacement procedure is described in the Service Manual, Chapter 13, Replacement Procedures, A30 Keyboard Replacement section.

DATE: 21 January 1994

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 1.0 Hour		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: 21 January 1995			
AUTHOR: YO	ENTITY: 3355	ADDITIONAL INFORMATION:			