

S E R V I C E N O T E

SUPERSEDES: None

4986A LANPROBE III

Serial Numbers: 0000A00000 / 9999A99999

4986A Power Modules had a design flaw causing the 5 VDC to become unstable**To Be Performed By:** Agilent-Qualified Personnel**Parts Required:**

0950-2546 date code: 9449 REV: AH or date code greater than 9449

Situation:

The date code on the power module with the marginal design is 9449 with a REV: A label. If the customer complaint is that the LanProbe III keeps cycling power then replace the power modules with a Date Code: greater than 9449 or Date Code: 9449 and the REV: AH label installed.

Solution/Action:

The date code on the power module with the marginal design is 9449. NTD has modified the inventory of 9449 date codes then changed the revision code from REV: A to REV: AH. If the customer complaint is that the LanProbe III keeps cycling power then replace the power modules with a Date Code: greater than 9449 or Date Code: 9449 and the REV: AH label installed. The replacement part number for the power module is 0950-2546.

DATE: October 1995

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 1.0 Hour		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: October 1997			
AUTHOR: RGM	ENTITY: 3800	ADDITIONAL INFORMATION:			