54641A-02

SERVICE NOTE

Supersedes: None

54641A - 350-MHz scope:2 ch, 4 MB MegaZoom

Serial Numbers: [00000000-MY4200219]

The 54641A product is known to have customer complaints about an annoying fan. The fan speed switches between high and low and is considered to be annoying enough to need service. To remedy this, change the power supply 0950-4282 to a Revision C.

To Be performed By: Service Center Normal Warranty Repair

Parts Required:

P/N Description Qty.

0950-4282 Power Supply 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION RECOMMENDED		
ACTION CATEGORY:	[I IMMEDIATELY X ON SPECIFIED FAILURE [[]] AGREEABLE TIME	STANDARDS: LABOR: 0.0 Hours
LOCATION CATEGORY:	[[]] CUSTOMER INSTALLABLE [[]] ON-SITE [[]] SERVICE CENTER	SERVICE X RETURN USED RETURN INVENTORY: [[]] SCRAP PARTS: [[]] SCRAP [[]] SEE TEXT X SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: Warranty Period Expires
AUTHOR: MR	PRODUCT LINE: 1A	
ADDITIONAL INFORMATION:		

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