

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

54642A-01

S E R V I C E N O T E

Supersedes:
None

54642A -500-MHz scope:2 ch, 4 MB MegaZoom

Serial Numbers: [ALL]

The 54642A product should have the power supply replaced, if the cooling fan becomes non-operational. If the units' power is left on long enough, for the power supply to go into thermal protection mode, then the internal components will have reached operational temperatures that exceed the maximum recommended temperatures. To ensure product reliability, it would be recommended to replace the power supply.

To Be performed By: Service Center Normal Warranty Repair

Parts Required:

| P/N | Description | Qty. |
|-----------|--------------|------|
| 0950-4282 | Power Supply | 1 |

ADMINISTRATIVE INFORMATION

| | | | |
|---------------------------------|---|--|---|
| SERVICE NOTE CLASSIFICATION: | | | |
| MODIFICATION RECOMMENDED | | | |
| ACTION CATEGORY: | <input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME | STANDARDS: LABOR: 0.0 Hours | |
| LOCATION CATEGORY: | <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER | SERVICE INVENTORY: <input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT | USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | AGILENT RESPONSIBLE UNTIL: Warranty Period Expires | |
| AUTHOR: MR | PRODUCT LINE: 1A | | |
| ADDITIONAL INFORMATION: | | | |

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