

PRIORITY SAFETY – REQUIRES IMMEDIATE REPAIR ACTION AND SPECIAL EFFORT TO CONTACT CUSTOMERS

5DX- 71-S

S E R V I C E N O T E

Supersedes: None

5DX Series 3 and Series 5000 Systems

Serial Numbers: USXXXX650-USXXXX713

POSSIBLE SHOCK HAZARD

WARNING

Some 5DX Series 3 and Series 5000 System Controllers were shipped with a defective Speaker Power Adapter.

To Be Performed By: Customer

Parts Required:

P/N	Description	Qty.
None		

Situation:

Phillips Electronics is recalling a power adapter, model number D12-1A-950, that was used in Hewlett-Packard's P1534A External Amplified Speakers (Agilent Part Number 1150-7828) which were shipped with the 5DX System. The power adapter power cord connector ground path is open. A fault in equipment connected to this connector may present an electric shock hazard to the operator. The power adapter is a double insulated device and does not present a shock hazard to the operator.

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
PRIORITY SAFETY			
ACTION CATEGORY: X IMMEDIATELY		STANDARDS: LABOR: 0.0 Hours	
LOCATION CATEGORY: X ON-SITE [] SERVICE CENTER		SERVICE INVENTORY: [] RETURN X SCRAP [] SEE TEXT	USED PARTS: [] RETURN X SCRAP [] SEE TEXT
AVAILABILITY: ALWAYS		AGILENT RESPONSIBLE UNTIL: ALWAYS	
AUTHOR: BRG		PRODUCT LINE: PL80	
ADDITIONAL INFORMATION:			

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In the case of the 5DX, this power adapter is not even used. The affected adapter is a 110-volt unit while the 5DX supplies 220 volts. To accommodate the increased voltage, the Agilent Customer Engineer who installed your system replaced this adapter with an auto sensing unit (Agilent Part Number 0950-3381) capable of accepting an input of 220 volts.

Solution/Action:

To eliminate the possibility of a safety hazard developing should this power adapter be used in any other application, this power adapter must be destroyed and discarded immediately. To destroy the adapter, cut the cord connecting the power connector to the actual adapter. Dispose of the adapter. Please see the Figure 1 for clarification.

A replacement adapter is not needed to operate the speakers, however if one is desired, visit www.adapterrecall.com/mainpage.htm or call 1-800-870-7193 for more information.



Figure 1: Identification of the Power Adapter (Model No. D12-1A-950)