

**5DX-88**

**S E R V I C E N O T E**

Supersedes:  
NONE

**5DX Series 5000 System**

**Serial Numbers:** SGxxxx1025 - SGxxxx1050

**Undetectable Mouse or DOA Mouse**

**To Be Performed By:** Agilent-Qualified Personnel or Customer

**Parts Required:**

P/N	Description	Qty.
0960-2412	Mouse	1

**Situation:**

Mouse does not function with PS-2 extender box. The Mouse LED does not function.

**Solution/Action:**

Order new mouse part number 0960-2412 from SPD and install on 5DX system controller.

**ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:		
<b>MODIFICATION RECOMMENDED</b>		
ACTION CATEGORY:	AGREEABLE TIME	STANDARDS: LABOR: 1.0 Hours
LOCATION CATEGORY:	ON-SITE	SERVICE INVENTORY: SCRAP USED PARTS: SCRAP
AVAILABILITY:	End of Support	AGILENT RESPONSIBLE UNTIL: April 30, 2008
AUTHOR: Guy Sittler      PRODUCT LINE: 80 ADDITIONAL INFORMATION: The 0960-2412 is orderable through SPD (Service Parts Delivery) at 1-800-816-8650. Reference the service note number in the activity description field of the SR (Service Request).		

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March 6, 2007