

MODIFICATION AVAILABLE – PERFORMANCE ENHANCEMENT
CHARGEABLE TO CUSTOMER SERVICE / RELIABILITY
ENHANCEMENT CHARGEABLE TO CONTRACT IF THERE IS ONE.

81130A-01B

S E R V I C E N O T E

Supersedes:
81130A-01A

81130A Pulse/Pattern Generator

Serial Numbers: DE38A00110 / DE38A00679
(All units with Firmware Rev. 01.00.01 or 01.10.00)

Keypad locks during manual operation

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Qty.
n/a	2 MB SRAM memory card with Firmware Rev. 01.11.00	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	AVAILABLE UNTIL: Product's Support Life
AUTHOR: SM PRODUCT LINE: 24		
ADDITIONAL INFORMATION:		

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Situation:

While the unit is operated manually by using the instrument's keypad and pressing the keys very fast after each other, the keypad may lock intermittently and keypad operation is only possible after cycling the power.

Remote operation via the GP-IB interface is not affected.

Solution/Action:

The problem can be solved by a firmware update to Revision 01.11.00

The update will be done at Agilent Service Centers only, please contact Agilent for further instructions.