

81150A-11

Modification Recommended Service Note

Supersedes:
NONE

81150A - 1- or 2-channel 120 MHz Pulse-/Function-/Arbitrary Generator

Serial Numbers: See Appendix

Potential issue with duplicate MAC address

Parts Required:

| P/N | Description | Qty. |
|------|-------------|------|
| NONE | | |

ADMINISTRATIVE INFORMATION

| | | | |
|---------------|---|----------------------------|--|
| ACTION | <input checked="" type="checkbox"/> ON SPECIFIED FAILURE | STANDARDS | |
| CATEGORY: | <input type="checkbox"/> AGREEABLE TIME | LABOR: | 0.5 Hours |
| LOCATION | x SERVICE CENTER | SERVICE: | <input type="checkbox"/> RETURN |
| CATEGORY: | <input type="checkbox"/> ON-SITE (active On-site contract required) | INVENTORY: | <input type="checkbox"/> SCRAP |
| | <input type="checkbox"/> CHANNEL PARTNERS | | <input checked="" type="checkbox"/> SEE TEXT |
| USED: | | PARTS: | <input type="checkbox"/> SCRAP |
| | | | <input checked="" type="checkbox"/> SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | NO CHARGE AVAILABLE UNTIL: | October 31 st , 2023 |
| | <input checked="" type="checkbox"/> Calibration Required | PRODUCT LINE: | [24] |
| | <input type="checkbox"/> Calibration NOT Required | AUTHOR: | [SR] |

ADDITIONAL INFORMATION:

Product must be returned to the factory for service note installation

Situation:

Within the specified serial number range, it was determined that the same MAC address was inadvertently stored in the devices. This can lead to the fact that two devices cannot be operated within one network.

Solution/Action:

To renew the MAC address into instruments, it is required to return the instrument to Keysight.

Whether an instrument is affected can be checked as follows:

1. Click Utility button at the front panel



2. Press button more 1 of 2



3. Press button I/O interfaces



4. Press LAN button to reach LAN interface



All units which are carry MAC Address “80 09 02 03 FD FF” are affected. Please send the units back to Keysight for repair with reference information to this service note.

Product must be returned to the factory for service note installation.

Revision History:

| Date | Service Note Revision | Author | Reason for Change |
|-------------|-----------------------|------------|-------------------|
| 27 Oct 2022 | 01 | Sina Rimpf | As Published |
| | | | |
| | | | |
| | | | |

Appendix:

MY53823434-MY53823436, MY53823439-MY53823441, MY53823444, MY53823449, MY53823453, MY53823466, MY53823468-MY53823471, MY53823475, MY53823478-MY53823480, MY53823482-MY53823484, MY53823489-MY53823495, MY53823503, MY53823508, MY53823511, MY53823512, MY53823514, MY53823516-MY53823520, MY53823523, MY53823525, MY53823526, MY53823529, MY53823530, MY53823533, MY53823534, MY53823536, MY53823538, MY53823540-MY53823552, MY53823554, MY53823555, MY53823558, MY53823559, MY53823561, MY53823564, MY53823566, MY53823568, MY53823572, MY53823577, MY53823578, MY53823581, SG53820154, SG53820155