

SAFETY – IMPLEMENTED DURING NORMAL COURSE
OF PROVIDING SUPPORT

81250A-02-S

S E R V I C E N O T E

ParBERT 81250A-015 (Delivered with Dell Laptop PC)

Serial Numbers: “See below for list of affected Dell Notebooks”

POSSIBLE FIRE HAZARD

WARNING

HAZARD CLASS “1”

Dell informed Agilent that certain Dell Notebook batteries supplied with ParBERT systems might overheat and potentially catch fire.

Parts Required:
NONE

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
SAFETY			
ACTION CATEGORY: X AGREEABLE TIME		STANDARDS LABOR: 0.0 Hours	
LOCATION CATEGORY: X CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER		SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP X SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP X SEE TEXT
AVAILABILITY EOS		NO CHARGE AVAILABLE UNTIL: EOS	
AUTHOR: KH		PRODUCT LINE: 24	
ADDITIONAL INFORMATION:			

© AGILENT TECHNOLOGIES, INC. 2009
PRINTED IN U.S.A.

March 16, 2009
Rev. 18



Situation:

Dell informed Agilent that certain notebook batteries manufactured by Sony have been recalled due to a potential safety hazard. Agilent has shipped some of the potentially affected Dell notebooks to its customers as part of an 81250A ParBERT System. The affected Agilent product option is 81250A-015.

The following text taken from the Dell website gives more details:

Update to the 2006 Recall: Sony provided additional information to Dell relating to the company's 2006 recall of Sony batteries, expanding the number of potentially affected units by approximately 15,000 worldwide. This website has been revised to address this issue. Dell asks customers with affected models to check their batteries, even if they previously checked their battery as part of the original recall.

October 30, 2008 Recall: The U.S. Consumer Product Safety Commission announced that certain notebook batteries manufactured by Sony have been recalled. Dell received fewer than 300 of these affected units worldwide. The Dell battery model numbers affected by this 2008 recall are **OU091** and **W1435**. These models have been added to the table below and are indicated by an asterisk. The affected part identification numbers have been added to this website's database.

Potentially affected batteries were sold with the following models of Dell notebook computers or sold separately as secondary batteries:

- **Latitude: 110L, D530**
- **Inspiron: 1100, 1150, 5100, 5150, 5160**

These battery models are also compatible with, but did not ship with, the following systems:

- **Latitude: D500, D505, D510, D520, D600, D610**
- **Inspiron: 500M, 510M, 600M**
- **Precision M20**

Solution/Action:

If the 81250A ParBERT system is operated from one of the above listed DELL notebooks, perform the following actions:

- Please check at DELL's website <https://www.dellbatteryprogram.com> if the battery of the Laptop is affected and needs to be replaced
- If the battery needs to be replaced, please contact the nearest DELL support on <https://www.dellbatteryprogram.com/regionalSupport.aspx> and request for free and quickest service