

S E R V I C E N O T E

SUPERSEDES: None

8565E Option 042 Portable Spectrum Analyzer

Possible Shoulder Strap Failure Under Load

WARNING

POSSIBLE PERSONAL INJURY

Serial Numbers: See Below

Duplicate Service Notes:

- 8560E-18-S 8560E/042 Serial Numbers: 3517A01927/3804A03382
- 8561E-14-S 8561E/042 Serial Numbers: 3517A01242/3804A02191
- 8562E-06-S 8562E/042 Serial Numbers: 0000A00000/3751A00632
- 8563E-18-S 8563E/042 Serial Numbers: 3517A04194/3804A08329
- 8564E-12-S 8564E/042 Serial Numbers: 3551A00394/3751A01087
- 8565E-12-S 8564E/042 Serial Numbers: 3551A00369/e751A00852

Continued

DATE: August 1998

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
PRIORITY SAFETY			
ACTION CATEGORY:	IMMEDIATELY	STANDARDS: LABOR - See Text	
LOCATION CATEGORY: See Text	<input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	ALWAYS	USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR:GPB	ENTITY:5320	AGILENT RESPONSIBLE UNTIL: ALWAYS	
		ADDITIONAL INFORMATION:None	

To Be Performed By: Agilent-Qualified Personnel, Customer

Parts Required:

P/N	Description	Quantity
1540-1130	Soft Carrying Case	1

Situation:

Agilent has learned that the stitching which fastens the shoulder strap to the bag on some soft carrying cases may fail the load test (four times the intended mass). Failure of the stitching can result in damage to the instrument and possibly personal injury.

Solution / Action:

The carrying case which came with option 042 instruments in the serial ranges called out should be sent back to Agilent for exchange. New cases will be supplied under warranty. This exchange also applies to 1540- 1130 Carrying Cases purchased separately from Agilent during the 1997 calendar year. Customers may arrange to have their cases exchanged by contacting the Microwave Instruments Division Spectrum Analyzer Support Line at (707)577-6801.