

MODIFICATION RECOMMENDED

86122A-01B

**S E R V I C E**

**N O T E**

Supersedes:  
86122A-01A

## 86122A Multi-Wavelength Meter

**Serial Numbers:** DE44101021 / DE44101022,  
DE44101024,  
DE44101026 / DE44101060,  
DE44101064 / DE44101079,  
DE44101082

### Hardware upgrade to fix “Over temperature failure”

**Parts Required:**

P/N	Description	Qty.
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NONE – service strategy is RTF

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS	LABOR: 0.25 Hours (Admin only)
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	June 2009	NO CHARGE AVAILABLE UNTIL: June 2009	
AUTHOR:	jm	PRODUCT LINE: 3E	
ADDITIONAL INFORMATION:			

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**Situation:**

As a result of our ongoing quality improvement process we have identified a potential source for an 86122A defect. An intermittent contact of a IC socket may cause a malfunction of the multi-wavelength meter. When this occurs a message “over temperature” is shown on the instrument’s display, the unit does not work and a repair would be required. This “over temperature” failure is covered by the service note, Agilent’s responsibility is ship-date plus 3 years.

**Solution/Action:**

The related socket will be removed and the unit will be fully calibrated.

**Service Center:**

This service note can only be performed at the DPT Division. Please return the unit to the factory – see GCD on Intranet <http://tmoux058.scs.agilent.com/cgi-bin/gcd/getCapabilityInfo.pl> for 86122A.