

S E R V I C E N O T E

SUPERSEDES: NONE

Economy RF Signal Generator (Pager Test Option) 8648A opt 1EP

Serial Numbers: 0000A00000 / 9999Z99999

Firmware defect repair for 8648A opt 1EP.**To Be Performed By:** HP-Qualified Personnel or Customer**Kit part number:**

08648-60165 (opt 1EP) Rev. B.04.00 and above

08648-60162 (opt 1EP) Rev. B.03.03 and below

Situation:

Customers experiencing defects in the operation of their 8648A opt 1EP (Pager Test Option) should consult the list of known defects on the MID web site:

<http://mktwww.sr.hp.com/field/service/sources/rf/8648x/firmware.htm>.

(If you do not have access to this web site contact your HP field Sales Office.) If the customer complaint is listed as a repaired defect then follow the action below. If the defect is not listed or is in the not repaired category please contact the MID Sales and Technical Support Team at ccMail: MID, Source-support for further information.

Action:

Select the proper Firmware Upgrad Kit based on the firmware revision listed above. Replace the 8648A opt 1EP firmware per the Installation Note included in the kit.

DATE: July 1997

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR 0.5 Hours	
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> HP LOCATION	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: HU	ENTITY: 5320	HP RESPONSIBLE UNTIL: Product's Support Life	
		ADDITIONAL INFORMATION:	