

MODIFICATION RECOMMENDED

8648A-01A

S E R V I C E N O T E

Supersedes:
8648A-01

RF Signal Generator 8648A Opt 1EP (Pager Test Option)

Serial Numbers: ALL

Firmware defect repair for 8648A opt 1EP

Parts Required:

P/N	Description	Qty.
08648-60165	Firmware Upgrade kit 1EP Rev. B.04.00 and above	1
Or		
08648-60162	Firmware Upgrade kit 1EP Rev. B.03.03 and below	

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS	LABOR: 0.5 Hours
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: 3-1-2012	
AUTHOR:	PY	PRODUCT LINE: 15	
ADDITIONAL INFORMATION:			

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PRINTED IN U.S.A.

May 5, 2009

Rev. 16



Situation:

Customers experiencing defects in the operation of their 8648A opt 1EP (Pager Test Option) should consult the list of known defects on the following web site:

<http://scmkt.soco.agilent.com/field/service/sources/rf/8648x/firmware.htm>

(If you do not have access to this web site contact your HP field Sales Office.) If the customer complaint is listed as a repaired defect then follow the action below. If the defect is not listed or is in the not repaired category please e-mail to the Source Support at sources_support@agilent.com

Solution/Action:

Select the proper Firmware Upgrad Kit based on the firmware revision listed above. Replace the 8648A opt 1EP firmware per the Installation Note included in the kit.