

## S E R V I C E N O T E

SUPERSEDES: NONE

**8720D Newwork Analyzer****Serial Numbers:** See below

All Instruments with Fast CPU Board

**Provides Compatibility with Laserjet 6P and 8719D, 8720D & 8722D with fast CPU****Duplicate Service Notes:**

8719D-05: 0000A00000 / 9999Z99999

8720D-05: 0000A00000 / 9999Z99999

8722D-05: 0000A00000 / 9999Z99999

**To Be Performed By:** Agilent-Qualified Personnel and Qualified Customers**Parts Required:**

08720-60262 Firmware Upgrade KIt or down load firmware and Installation Note from  
 Access URL: [http://www.tmo.agilent.com/tmo/pia/component\\_test/PIASupp/English/comptest\\_firmware.html](http://www.tmo.agilent.com/tmo/pia/component_test/PIASupp/English/comptest_firmware.html)Continues

**Situation:**

Laserjet 6P will not work with 8719D, 8720D, 8722D with fast CPU Board and firmware  
 revision D.07.00 through D.07.13.

**Solution / Action:**

Upgrade Firmware to revision D.07.14

DATE: August 1998

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR 1 Hours	
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input checked="" type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		
AUTHOR: EW		AGILENT RESPONSIBLE UNTIL: June 2000	
ENTITY: 5320		ADDITIONAL INFORMATION: None	