

MODIFICATION AVAILABLE – PERFORMANCE ENHANCEMENT

8990B-01

S E R V I C E N O T E

Supersedes:
NONE

8990B – Peak Power Analyzer

Serial Numbers: MY51000102, MY51000103, MY51000126, MY51000127, MY51000129, MY51000131, MY51000141, MY51000144, MY51000145, MY51000146, MY51000147, MY51000148, MY51000149, MY51000198 & SG51000101

Window XP upgrade to Window 7

Parts Required:

P/N	Description	Qty.
NONE		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:	
MODIFICATION AVAILABLE	
ACTION CATEGORY:: AGREEABLE TIME	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY: <input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE (active On-site contract required) <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNERS	AVAILABILITY: Product Support Life
<input checked="" type="checkbox"/> Calibration Required <input type="checkbox"/> Calibration NOT Required	PRODUCT LINE: WC AUTHOR: CTK
ADDITIONAL INFORMATION:	

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Situation:

Microsoft has ended the support for Windows XP on April 8th 2014. Units with serial number above were shipped with Windows XP with initial FW version 1.2.0.1. For this range of products, there is a capability to upgrade the Windows version from Windows XP to Windows 7.

A full calibration is required after Windows 7 upgrade. While we offer the upgrade for free, the calibration cost need to be borne by customer if there is no calibration contract in place.

Solution/Action:

For customer who wanted to perform Windows 7 upgrade, kindly contact nearest Agilent Service Center.

Note for Service Center : The Windows 7 upgrade can only be done by factory, please return customer unit to factory for Windows 7 upgrade.

Revision History:

Revision Number	Date	Author	Reason For Change
1.0	2014.05.14	CTK	As published