

MODIFICATION RECOMMENDED –  
CORRECTS MANUFACTURING OR DESIGN DEFECTS

**B1500A-01**

**S E R V I C E N O T E**

Supersedes:  
None

**B1500A Semiconductor Device Analyzer**

**Serial Numbers: JP10N00101/JP10N00167**

**Mouse cursor moves to edge against operator move to another location**

**To Be Performed By: Agilent-Qualified Personnel**

**Parts Required: PN: 3050-0891 Washer, Qty: 1 to 4 (depend on the situation)**

**ADMINISTRATIVE INFORMATION**

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS: LABOR: 1 Hours	
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: 31 <sup>st</sup> May 2008	
AUTHOR: SY      PRODUCT LINE: 1H			
ADDITIONAL INFORMATION:			

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**Situation:**

The front frame bezel cover pushes LCD touch panel. This situation cause mouse cursor to jump to the certain edge even if operator (end user) move mouse cursor to another location.

**Solution/Action:**

Check which corner the mouse cursor jump to. Remove LCD assy fixing screw, and insert 3050-0891 washer between LCD fix hole and screw housing on bezel only for the corner that cause this problem. For the worst case, you may need to insert washers in three corners. How many screw will be needed is depends on the situation.

Please be carefully to prevent from dusts into the LCD panel.

After insert washers, please don't forget to confirm to check mouse cursor performance, and diagnosis for Front Panel.

