

B2901B-01

Modification Recommended Service Note

Supersedes:
NONE

B2901B Precision Source/Measure Unit, 1 ch, 100 fA, 210 V, 3 A DC/10.5 A pulse

Serial Numbers:
See table below.

The Problem

The LAN MAC address assigned to B2901B may have a duplicate with the one assigned to 33502A.

Parts Required:
NONE

ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS		
CATEGORY:	X AGREEABLE TIME	LABOR:	1.0 Hours	
LOCATION	<input type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN	
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	USED	<input type="checkbox"/> RETURN	
	X SERVICE CENTER	INVENTORY:	<input type="checkbox"/> SCRAP	
	<input type="checkbox"/> CHANNEL PARTNERS	X SEE TEXT	PARTS:	<input type="checkbox"/> SCRAP
			X SEE TEXT	
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	Dec 31, 2022	
<input type="checkbox"/> Calibration Required		PRODUCT LINE:	1H	
X Calibration NOT Required		AUTHOR:	HT	

ADDITIONAL INFORMATION:

Situation:

If B2901B is connected to the same LAN with 33502A, there may be a conflict and may cause issues related to LAN communication.

Solution/Action:

Send the B2901B to the Keysight Service Center for changing the LAN MAC address to a unique number that will not have the conflict with other equipment.

Affected Instruments:

The instruments with the serial numbers listed below are confirmed to be affected:

MY60440138	MY60440149
MY60440139	MY60440150
MY60440140	MY60440151
MY60440141	MY60440155
MY60440142	MY60440156
MY60440143	MY60440157
MY60440144	MY60440162
MY60440145	MY60440163
MY60440147	MY60440169
MY60440148	MY60440171

Revision History:

Date	Service Note Revision	Author	Reason for Change
10 Nov 2021	01	Hiro Tsunemoto	As Published