

S E R V I C E N O T E

SUPERSEDES: None

Broadband Series and Series 90 155/622 Mb/s ATM Analyzer Modules

Serial Numbers: AU00000000 / AU99999999

Spurious Cell Loss Errors

Duplicate Service Notes: E1693A-01, E1694A-01

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

E1694-69001 Exchange E1694A 155/622 MB/s ATM Analyzer Module

Situation:

Symptoms of spurious bit errors and cell loss may occur if units with rev A01.00 (Series 90) or rev A.02.00 (Broadband Series) firmware are upgraded to rev A02.01 firmware.

Solution/Action:

Replace both E1693A and E1694A modules with exchange unit part numbers E1693-69001 and E1694-69001.

Procedure:

If the symptoms described occur:

1. Replace the E1693A and E1694A with exchange units.
2. Carry out performance test.

DATE: October 1995

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	☐ IMMEDIATELY ☒ ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS: Labor 1.0 Hours	
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE ☒ ON-SITE ☒ SERVICE CENTER	SERVICE INVENTORY: ☐ RETURN ☐ SCRAP ☐ SEE TEXT	USED PARTS: ☒ RETURN ☐ SCRAP ☐ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL: October 1997
AUTHOR: DH	ENTITY: Y900	ADDITIONAL INFORMATION:	