

MODIFICATION RECOMMENDED

E2675A-01

S E R V I C E N O T E

Supersedes:

E2675A Differential Browser

Serial Numbers: Product is not serialized

All black and early vintage gray nose cones or tips can crack or break

Parts Required:

P/N	Description	Qty.
01131-60002	Differential Browser	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS	LABOR: 0.5 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER <input type="checkbox"/> CHANNEL PARTNER	SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT	USED PARTS: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL: July 1, 2012	
AUTHOR: KO	PRODUCT LINE: PL1A		
ADDITIONAL INFORMATION: This service note replaces the older E2675A-0304-01			

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Situation:

Due to a possible material or manufacturing defective, the nose cones where the resistors connect to the E2675A may crack or break. Not all E2675As will crack or break.

Solution/Action:

Service center must verify that the E2675A is cracked or broken before replacing. If the browser is not cracked or broken, it should not be replaced. Most browsers will never fail.

Replace only defective E2675As with black nose cones with the newer vintage E2675As with gray nose cones. The newer vintage E2675As have a date code after week 7520

Replace only defective older vintage E2675As with gray nose cones with E2675As with a date code after week 7520.

If you have a defective E2675A with a date code of 7520 or later, contact support_col@agilent.com or call 719-590-5801.

Directions to decode the browser date code.

There is a white label attached to one lead of the browsers.

Y2 W2 W1 Y1

Where Y1 = first digit of year

Where Y2 = second digit of year

Where W1 = first digit of week

Where W2 = second digit of week

Date code of 6700 is week 7 of 2006.

Date code of 7520 is week 25 of 2007.