

E3102A-08

S E R V I C E N O T E

Supersedes: None

4072A Advanced Parametric Tester

Serial Numbers:

E3102A JP0G20101/JP10G20259
 E3103A JP10H30101/JP10H30121

When upgrade system controller C8000/xw8400 and rackmount it, system cabinet rail width needs 450mm or more

To Be Performed By: Agilent-Qualified Personnel

Parts Required: Yes (Net setup on SPO) contact to HSTD,SVC-SUPPORT if necessary.

Situation:

When customer orders C8000 or xw8400 system controller and rackmount it, site preparation is needed. If system cabinet width is less than 450mm, replace whole system cabinet is necessary.

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR: 0.2 Hours for site preparation 1.5 Hours for cabinet replacement
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input checked="" type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: SY PRODUCT LINE: 1H		AGILENT RESPONSIBLE UNTIL: May 2010	
ADDITIONAL INFORMATION:			

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Solution/Action:

When customer orders C8000 or xw8400 system controller for rackmount, site preparation by CE is needed. If CE or customer measures system cabinet width and it resulted in less than 450mm, please contact to HSTD,SVC-SUPPORT (svc-support_hstd@agilent.com). We will send replace system cabinet.

The site preparation and system cabinet replace work labor cost will be covered with warranty for this service note.

