E3610A-06

S E R V I C E N O T E

Supersedes: NONE

E3610A SINGLE OUTPUT MANUAL DC POWER SUPPLY

Serial Numbers: 3111K00101/KR09999999 MY40000001/MY40004015

This modification is required to eliminate oscillation when the output voltage and or load conditions are changed.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N Description Qty.

None

ADMINISTRATIVE INFORMATION

| SERVICE NOTE CLASSIFICATION: | | | |
|------------------------------|--|---|---|
| MODIFICATION RECOMMENDED | | | |
| ACTION CATEGORY: | [[]] IMMEDIATELY X ON SPECIFIED FAILURE [[]] AGREEABLE TIME | STANDARDS: LABOR: 1.0 Hours | |
| LOCATION CATEGORY: | x CUSTOMER INSTALLABLE ON-SITE x SERVICE CENTER | SERVICE [[]] RETURN INVENTORY: [[]] SCRAP [[]] SEE TEXT | USED [[]] RETURN PARTS: x SCRAP [[]] SEE TEXT |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE | AGILENT RESPONSIBLE UNTIL: Support Life | |
| AUTHOR: cp | PRODUCT LINE: 33 | | |
| ADDITIONAL INFORMATION: | | | |

© AGILENT TECHNOLOGIES, INC. 2004 PRINTED IN U.S.A.



Page 2 of 2 E3610A-06

Situation:

The output of the E3610A will oscillate if the load is changed from No load to full output, the oscillation will also occur if the output voltage is operated from 1 volt to full output voltage. The oscillation frequency is about 30khz and the amplitude is about 0.65 volts.

When the instrument is operated at about 3.3 volts & 1.4 amps for about 10 minutes, the "CV" Constant Voltage indicator and the "CC" Constant Current indicator may also be turned on. These are front panel indicators.

Solution/Action:

Removing the diode "CR8" P/N 1901-0327 will eliminate the oscillation problem. To remove "CR8" carefully cut the part out. When "CR8" is being removed be careful not to cut any printed circuit board traces. When "CR8" is removed the instrument does not require calibration. it is recommend that the instrument be checked for proper performance.

The following list of serial numbers have been modified and these instruments have been fully tested at the factory

MY40002193 2238, 2513, 2766, 2776, 3602, 3816, 3817, 3818, 3820, 3950, 3975, 3995, 3996, 4013, 4014