

## S E R V I C E N O T E

SUPERSEDES: E3631A-05

**E3631A Triple Output DC Power Supply****Serial Numbers:**

KR60200800/KR80911048 for option 0E9 (100V)  
 KR53600101/KR80911323 for option STD (115V)  
 KR53600300/KR80911400 for option 0E3 (230V)

**How to handle the 6V output defect****To Be Performed By:** Agilent-qualified Personnel**Recommended Test Equipment:** None**Parts Required:**

P/N	Description	Quantity
E3631-69001	E3631A Replacement unit	1

**Situation:**

When the 6V output failure occurs, the "Unreg" annunciator turns on and about 9 volts and 0.05 amps will be showed on the display. But actually about 13 volts is produced on the 6V output terminals and the 6V output is out of control from the front panel or over the remote control.

**Solution / Action:**

Replace a defective unit with an exchange assembly (E3631-69001).

DATE: June 1999

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
<b>MODIFICATION RECOMMENDED</b>			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 0.5 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: YCP	ENTITY: Y300	AGILENT RESPONSIBLE UNTIL:	August 2001
		ADDITIONAL INFORMATION:	