

E4360A-06

# Modification Recommended Service Note

Supersedes:  
NONE

## E4360A Modular Solar Array Simulator Mainframe, 1200W

Serial Numbers: MY54002778/MY54003195

The Problem – Front Panel Display Flickering

### Parts Required:

P/N	Description	Qty.
5067-5993	Graphic OLED Display Module	1

### ADMINISTRATIVE INFORMATION

ACTION	<input checked="" type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS			
CATEGORY:	<input type="checkbox"/> AGREEABLE TIME	LABOR:	0.75 Hours		
LOCATION	<input checked="" type="checkbox"/> SERVICE CENTER	SERVICE:	<input type="checkbox"/> RETURN	USED	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input checked="" type="checkbox"/> SCRAP	PARTS:	<input checked="" type="checkbox"/> SCRAP
	<input type="checkbox"/> CHANNEL PARTNERS		<input type="checkbox"/> SEE TEXT		<input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	31 <sup>st</sup> October 2023		
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	SP		
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	Khew		

ADDITIONAL INFORMATION:

**Situation:**

The problem appears as front panel display may be flickering caused by the OLED display module.

**Solution/Action:**

If the described conditions occur, the instrument requires to send back to Keysight service center for OLED display module (5067-5993) replacement.

**Revision History:**

Date	Service Note Revision	Author	Reason for Change
01 Oct 2022	01	KHEW	As Published