

E4438C-13C**S E R V I C E****N O T E**Supersedes:
E4438C-13B**E4438C****Serial Numbers:****US00000000 - US45279999****MY00000000 - MY45279999****SG00000000 - SG45279999**

Customers with E4438C's with serial number prefixes prior to (less than) 4528 are eligible to have their failed output assemblies, E4400-60505, E4400-60514 or E4400-60659 replaced at Agilent's expense until 1NOV2008.

To Be Performed By: Agilent-Qualified Personnel or Customer**Parts Required:**

P/N	Description	Qty.
E4400-69659	Output assembly	1
OR:		
E4400-60659	Output assembly	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY: IMMEDIATELY X ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME		STANDARDS	
LOCATION CATEGORY: CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE X SERVICE CENTER		SERVICE INVENTORY: <input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS: X RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY: PRODUCT'S SUPPORT LIFE		NO CHARGE AVAILABLE UNTIL: 1NOV2008	
AUTHOR: HLU		PRODUCT LINE: 15	
ADDITIONAL INFORMATION: Updated service Note to MR from MA, no other changes apply.			

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**Agilent Technologies**

Situation:

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Solution/Action:

Replace failed Output assembly with an exchange assembly E4400-69659 or replacement assembly E4400-60659.