

E4438C-15A

S E R V I C E N O T E

Supersedes:
E4438C-15

E4438C

Serial Numbers: [0000A00000 / 9999Z99999]

Customers with E4438C's with failing Hard disk drives E4400-60253 are eligible to have their product repaired at Agilent's expense until 1NOV2007.

To Be Performed By: Agilent-Qualified Personnel or Customer

Parts Required:

P/N	Description	Qty.
E4400-60253	Hard disk Drive	1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
MODIFICATION AVAILABLE		
ACTION CATEGORY:	On Specific failure	<input type="checkbox"/> PERFORMANCE ENHANCEMENT <input checked="" type="checkbox"/> SERVICE / RELIABILITY ENHANCEMENT
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input checked="" type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	AVAILABILITY: 1 Nov 2007
AUTHOR: HLU PRODUCT LINE: 15		
ADDITIONAL INFORMATION:		

© AGILENT TECHNOLOGIES, INC. 2007
PRINTED IN U.S.A.



June 26, 2007

Situation:

Customers with E4438C's with failing Hard disk drives, E4400-60253, are eligible to have their product repaired as described in "Solution/Action" section of this Service Note at Agilent's expense until 1NOV2007.

Solution/Action:

Replace failed hard disk drive assembly E4400-60253 as required.