

## S E R V I C E N O T E

SUPERSEDES: None

**E5022A****Serial Numbers:** 0000A00000 / 9999Z99999**Repair Strategy of PC****To Be Performed By:** Agilent-Qualified Personnel**Situation:*****Repair Method for PC***

The repair strategy for the PC and monitor is whole replacement. The part number of new replacement is as shown below.

Agilent P/N	Description
E5022-61001	PC (Desktop)
E5022-61003	CRT Monitor
E5022-61004	LCD Monitor

When some portion of PC is faulty, you will replace it with new PC. As the IEEE-1394 board and the GP-IB board are not included the new part, you have to remove them from a defective PC and install them into a new PC. After that, you have to install I/O library, VEE, Adobe Acrobat Reader and E5022A system software. Refer to the service manual for a procedure.

Note: Repair Method for the HP PC If parts are available from HP, you can repair HP PC with assembly (part) level repair. If not, HP PC will be replaced with DELL PC.

*Continued*

DATE: May 2000

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

**INFORMATION ONLY**AUTHOR:  
YHENTITY:  
3355

ADDITIONAL INFORMATION:



***Repair Method of GP-IB card and IEEE-1394 card***

The repair strategy for GP-IB card and IEEE-1394 card is a board level repair.

<b>Description</b>	<b>Model No.</b>	<b>Agilent P/N</b>
GP-IB Card	82350A	82350-66501
IEEE-1394	E8491A Opt001	E8491-66502
	E8491B Opt001	E8491-66503 *

**\*NOTE**

Difference between E8491A and E8491B is only PCI card. Installing E8491-66503 (new PCI card) upgrades to E8491B. I/O Library ver.H.00.00 or later is required for E8491B.