

MODIFICATION RECOMMENDED –
CORRECTS MANUFACTURING OR DESIGN DEFECTS

E5022A-06

S E R V I C E N O T E

Supersedes:
NONE

E5022A Hard Disk Read/Write Test System

Serial Numbers: See Action/Solution

Measurements related to the E5038A operation may be performed incorrectly

To Be Performed By: Agilent-Qualified Personnel

Parts Required: See Action/Solution

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	☐ IMMEDIATELY X ON SPECIFIED FAILURE ☐ AGREEABLE TIME	STANDARDS: LABOR: 0.5 Hours	
LOCATION CATEGORY:	☐ CUSTOMER INSTALLABLE X ON-SITE ☐ SERVICE CENTER	SERVICE INVENTORY: ☐ RETURN ☐ SCRAP ☐ SEE TEXT	USED X RETURN PARTS: ☐ SCRAP ☐ SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		
AGILENT RESPONSIBLE UNTIL: Oct 2006			
AUTHOR: KW PRODUCT LINE: WN			
ADDITIONAL INFORMATION:			

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Situation:

Some of the E5038A specified in Solution/Action part serial number may have an unusual heating problem. The following measurements may be performed incorrectly due to the problem.

- Baseline Measurement
- Baseline Popping Measurement
- Popcorn Noise Measurement (Sampling Method)
- Other measurements using Histogrammer

This problem does not happen when the E5022 system is initialized shortly after the VXI mainframe is switched on.

Solution/Action:

Replace the E5038A module with a new one.

E5038A module serial number: 0000A00000 to 9999Z99999

P/N	Description	Qty.
E5038-69001	Para Test Module	1