E5071C-07 S E R V I C E N O T E

Supersedes: NONE

E5071C - ENA Series Network Analyzer, 9 kHz to 20 GHz

Serial Numbers: ALL

Firmware update information

Parts Required:

P/N Description Qty.

E5071-82302 HDD Installed 1

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:		
INFORMATION ONLY		
AUTHOR: jm	PRODUCT LINE: WN	
ADDITIONAL INFORMATION:		

© AGILENT TECHNOLOGIES, INC. 2010 PRINTED IN U.S.A.



August 24, 2010

Rev. 17

Page 2 of 2 E5071C-07

Situation:

E5071-82302 is the HDD of E5071C in which OS and firmware were installed.

Firmware Rev 09.50 has a bug that old state file cannot be recalled.

Solution/Action:

FW Rev. From	FW Rev. To	Reason
Rev. A.09.50	Rev. A.09.54 or later	Rev. A.09.50 has a bug that old state file cannot be recalled.

The latest firmware can be downloaded from the below pages.

[Agilent Internal web site]

http://kobemktg.jpn.agilent.com/field_eng/service/firmware_history/fwhist_e5071c.htm

or

[Agilent External Web site]

 $\frac{http://www.home.agilent.com/agilent/editorial.jspx?cc=US\&lc=eng\&ckey=879905\&nid=536902633.350794.02\&id=879905$

How to check the Firmware Revision

(1) When you can see the HDD itself, you can check the ID label. For Rev A.09.50 or earlier, there is no ID label attached to the HDD.



- (2) When the HDD is installed to the E5071C, you can check the firmware revision to click "System" and "Firmware Revision".
- End of Document -