

## S E R V I C E N O T E

SUPERSEDES: None

**E6392B GSM MS Test Set****Serial Numbers:** 0000A00000 / JP2MG00101**Special Firmware for limited customer****To Be Performed By:** Customer or Agilent-Qualified Personnel**Situation:**

Agilent Technologies released special customized firmware for E6392B.

Firmware revision B.00.27 and B.00.28

These firmwares are provided for limited customers under the special agreement with Agilent Technologies.

**Solution / Action:**

When service center CE or AE see E6392B with these firmware, DO NOT update to the latest firmware currently available.

These firmwares have no effects on making the performance tests and adjustments. In other words, service center can support E6392B as usual.

If these firmwares are mistakenly updated or A1 Control Circuit is replaced, ask the customer if he/she has the firmware memory card for Rev B.00.27 or B.00.28. If yes, the customer can install the firmware by themselves.

If the customer lost these firmware memory cards, contact the e-mail node shown below.

SVC-SUPPORT\_KOBEWT@agilent.com

DATE: June 2001

## ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

**INFORMATION ONLY**

AUTHOR:

SA

ENTITY:

3355

ADDITIONAL INFORMATION:

