

INFORMATION ONLY – DOES NOT COMMUNICATE
A MODIFICATION OR SAFETY CONDITION

E6392B-04

S E R V I C E N O T E

Supersedes:
None

Agilent Technologies E6392B GSM MS Test Set

Serial Numbers: [0000A00000 / 9999Z99999]

The latest GPRS version firmware Rev B.03.01 is available for all E6392B

Parts Required:

P/N	Description	Qty.
None		

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:

INFORMATION ONLY

AUTHOR: S.A. PRODUCT LINE: BJ

ADDITIONAL INFORMATION:

© AGILENT TECHNOLOGIES, INC. 2002
PRINTED IN U.S.A.



Agilent Technologies

August 7, 2002

Situation:

The latest GPRS version firmware Rev B.03.01 is available for all E6392B which don't have GPRS option such as the unit with serial prefix JP2 to JP4.

Most of the minor application bugs are fixed in this firmware B.03.01.

For Agilent service center, following two bugs related to the performance test software are fixed.

1. Rev B.02.01 and Rev B.02.02

If the E6392B has serial prefix JP4, JP5 and doesn't have option 002 , the "E6392B timeout error" occurs when the performance test software is run.

2. Rev B.02.03

"DC current measurement" test fails. When the test fails, the measurement value on the screen of the E6392B shows "----" and the test results on the PC monitor shows quite large value.

Solution/Action:

To maximize the performance and to avoid the performance test failure, update the firmware to the Rev B.03.01 or later.