

# Modification Recommended Service Note

Supersedes:  
NONE

## E6464AC32 Multi transceiver RF test set 32 TRX channels

Serial Numbers: FI64223432

**The Problem** – A batch of attenuators shipped from August 2023 could cause potential system issues.

### Parts Required:

| P/N       | Description            | Qty. |
|-----------|------------------------|------|
| 1827-2236 | C Microwave Attenuator | 16   |

### ADMINISTRATIVE INFORMATION

|               |  |                            |  |
|---------------|--|----------------------------|--|
| ACTION        | <input type="checkbox"/> ON SPECIFIED FAILURE                                | STANDARDS                  |  |
| CATEGORY:     | <input checked="" type="checkbox"/> AGREEABLE TIME                           | LABOR:                     | 1.0 Hours                                  |
| LOCATION      | <input type="checkbox"/> CUSTOMER INSTALLABLE ( <b>No Parts involved</b> )   | SERVICE:                   | <input checked="" type="checkbox"/> RETURN |
|               | <input checked="" type="checkbox"/> SERVICE CENTER                           | INVENTORY:                 | <input type="checkbox"/> SCRAP             |
| CATEGORY:     | <input type="checkbox"/> ON-SITE ( <i>active On-site contract required</i> ) |                            | <input type="checkbox"/> SEE TEXT          |
|               | <input type="checkbox"/> CHANNEL PARTNERS                                    | USED                       | <input checked="" type="checkbox"/> RETURN |
|               |  | PARTS:                     | <input type="checkbox"/> SCRAP             |
|               |  |                            | <input type="checkbox"/> SEE TEXT          |
| AVAILABILITY: | PRODUCT'S SUPPORT LIFE   | NO CHARGE AVAILABLE UNTIL: | Nov 1 <sup>st</sup> 2027                   |
|               | <input checked="" type="checkbox"/> Calibration Required                     | PRODUCT LINE:              | 13   |
|               | <input type="checkbox"/> Calibration NOT Required                            | AUTHOR:                    | AA   |

ADDITIONAL INFORMATION:

Situation:

Due to a possible issue on a batch of IC attenuators found in theE6464AC32 multi tranceiver shipped since August 2023. Keysight have agreed to implement a service note to replace the at risk F8800B channel emulators IC attenuators that could exhibit this issue.

Solution/Action:

The risk of failure is low but on the next service event Keysight will proceed to check the serial number of the unit and if it is at risk will proceed to replace the attenuators within the unit under this service note.

Revision History:

| Date             | Service Note Revision | Author        | Reason for Change |
|------------------|-----------------------|---------------|-------------------|
| 14 November 2025 | 01                    | Andrew Alford | As Published      |
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