

E7515A-06

# Modification Recommended Service Note

Supersedes:  
NONE

## E7515A UXM Wireless Test Set

Serial Numbers: ALL

### The Problem

The minimum recommended UXM software version is 1.4.3.0

### Parts Required:

NONE

#### ADMINISTRATIVE INFORMATION

ACTION	<input type="checkbox"/> ON SPECIFIED FAILURE	STANDARDS	
CATEGORY:	<input checked="" type="checkbox"/> AGREEABLE TIME	LABOR:	0.0 Hours
LOCATION	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE	SERVICE:	<input type="checkbox"/> RETURN
CATEGORY:	<input type="checkbox"/> ON-SITE (active On-site contract required)	INVENTORY:	<input type="checkbox"/> SCRAP
	<input type="checkbox"/> SERVICE CENTER		<input type="checkbox"/> SEE TEXT
	<input type="checkbox"/> CHANNEL PARTNERS		<input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	NO CHARGE AVAILABLE UNTIL:	02/01/2019
	<input type="checkbox"/> Calibration Required	PRODUCT LINE:	PL13
	<input checked="" type="checkbox"/> Calibration NOT Required	AUTHOR:	AJGG

ADDITIONAL INFORMATION:

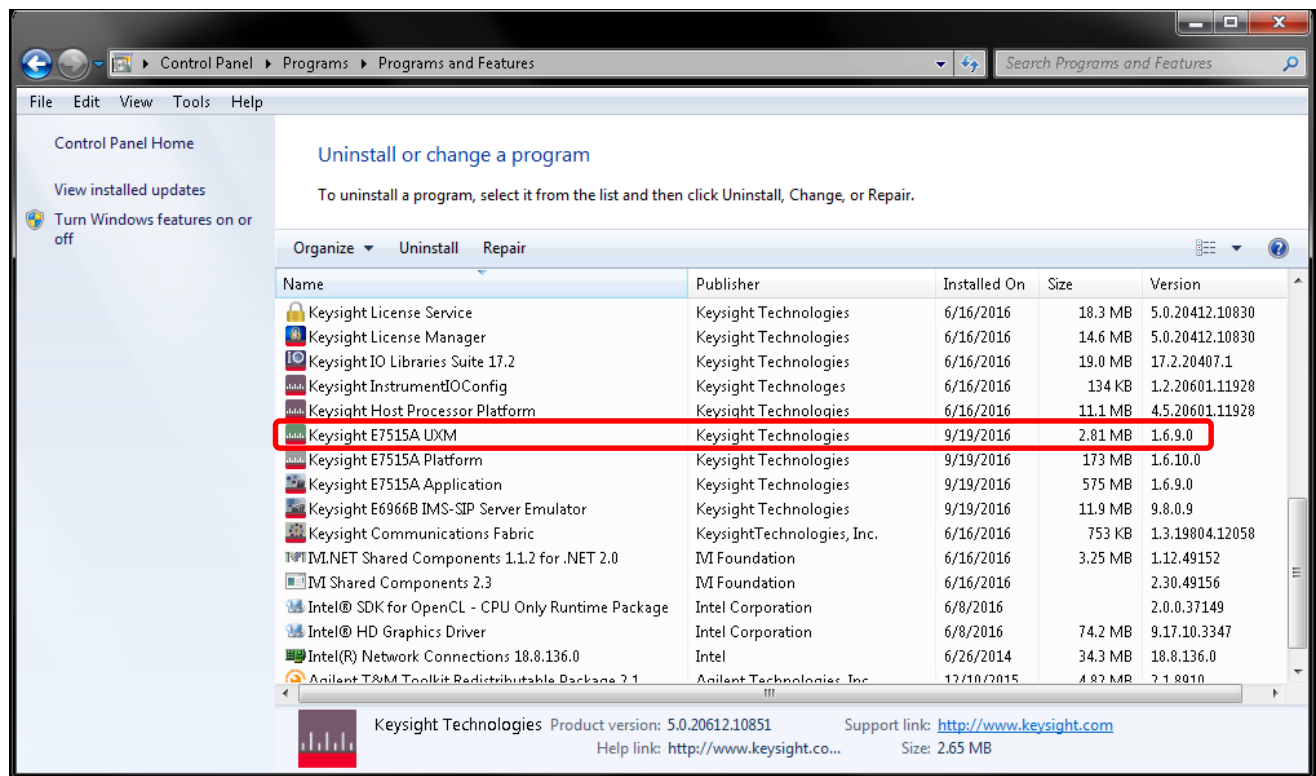
### Situation:

There are some identified quality issues tied to old versions of E7515A software, prior to UXM 1.4 (version 1.4.3.0) software release, which was released in Oct/08/2015. For example, in some instances, a software upgrade from a UXM version prior to 1.4 would corrupt some of the UXM hardware modules, leading to a faulty state when instrument boots up after the software upgrade.

Therefore, the minimum recommended UXM software version is 1.4.3.0

### Solution/Action:

1. Check the UXM software version in the windows control panel. If it is older than 1.4.3.0, it is strongly recommended to upgrade the instrument to the latest official UXM software version available at [www.Keysight.com](http://www.Keysight.com).

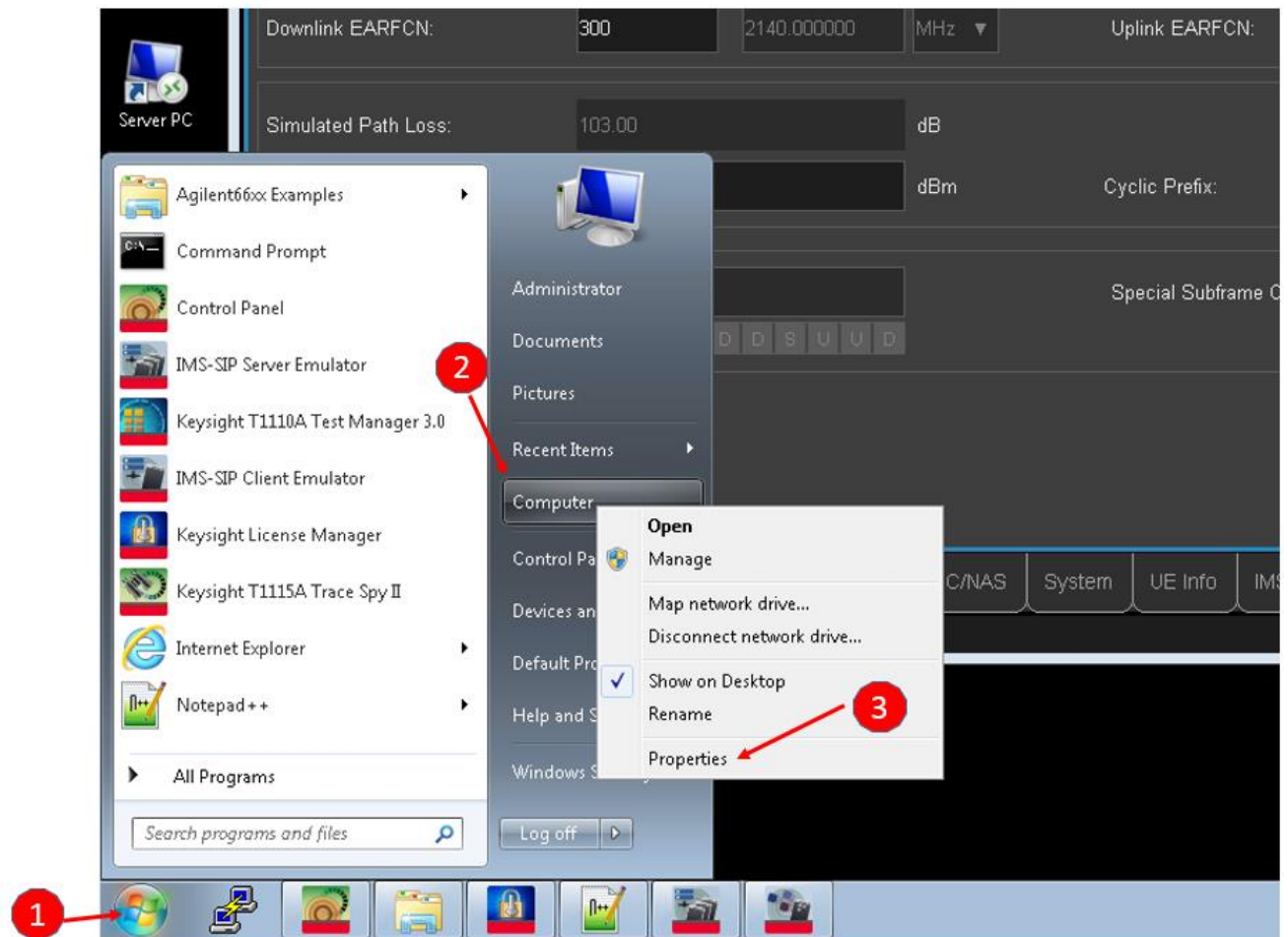


The software upgrade topic is covered in the E7515A Getting Started Guide, page 86, section “Updating the Keysight E7515A UXM Software”:

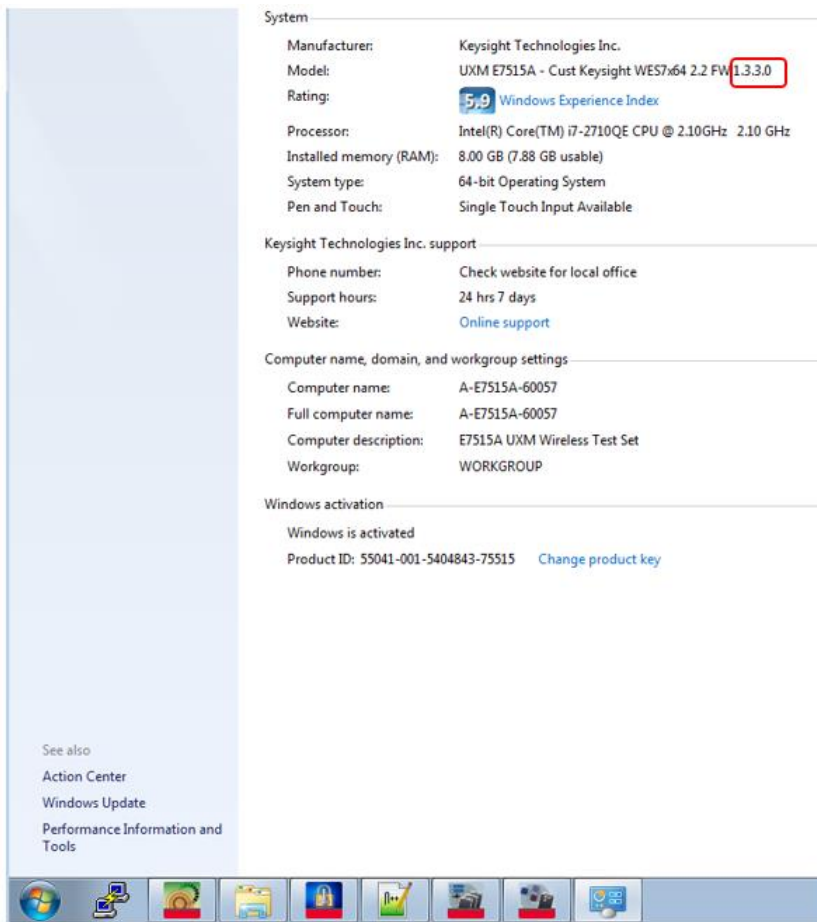
<http://literature.cdn.keysight.com/litweb/pdf/E7515-90001.pdf?id=2459161>

2. Check the Windows version by going to Windows/Start, then select “Computer”, right click,

and select “Properties”.



The Windows version can then be easily checked in the “Properties” windows:



If the revision number shown is below 1.4.x.x (i.e. like the above image), please contact your Keysight Technical Support engineer to check your instrument and potentially upgrade the Windows Recovery image.

#### Revision History:

Date	Service Note Revision	Author	Reason for Change
16 Jan 2017	01	Tony Guerrero	As Published

